

In an emergency:

Look for the emergency signage posted in each vehicle and station throughout the system.



SUBWAY EMERGENCY INSTRUCTIONS



Please remain calm, listen to and follow instructions provided by MBTA employees. In case of emergency, passenger emergency intercoms are located at the ends of the subway car.



If you see smoke or suspect a fire, please notify the train crew. Remain inside the subway car until you reach the next station – tracks are electrified and trains may be moving on other tracks.



If a passenger is in distress, please notify the train crew immediately. If you are medically qualified and able to assist, please identify yourself to the train crew.



Notify the train crew of any unattended packages or suspicious activity in your train, station, or parking facility. Do not move unattended packages. Be prepared to identify the subway car number located at either end of the train cabin. If needed, the train crew can contact the police. MBTA Transit Police can also be reached at 617-222-1212.



Remain inside the subway car until you reach the next station – tracks are electrified and trains may be moving on other tracks. Please evacuate the train only when directed by the train crew. Listen to and follow evacuation instructions provided by MBTA employees. Please remember to assist disabled or elderly passengers.



safety is knowing

“Working together, transit employees and customers can provide a highly effective, first line of defense against a potential emergency.

We welcome your reports and observations, regardless of how incidental they may seem, and we thank you for your assistance.”

Daniel A. Grabauskas
General Manager



See something?
Say something.
TRANSIT WATCH



MBTA Transit Police
(617) 222-1212



See something?
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TRUST
YOUR INSTINCTS
AND BE PREPARED



Massachusetts Bay
Transportation Authority



See something? Say something. TRANSIT WATCH

The MBTA is one of America's most extensive transit networks – and also one of the safest. Still, given recent incidents, it's never been more important to be alert, aware, and prepared when you're riding the T.

When you're in transit, keep a watchful eye.

Whether you're in a station, on a dock or traveling in a T vehicle, you may witness something suspicious, such as:

- a passenger behaving oddly;
- an unaccompanied bag, backpack or box in a remote area;
- a group operating in an orchestrated or rehearsed manner.



What to watch for:

Unattended backpacks and packages:

- placed in an out-of-the-way location;
- unusual attached batteries, wires, cell phones, or messages and tanks, bottles or bags that might contain chemicals;



- an attached message or note;
- a suspicious cloud, mist, gas, vapor, odor or seeping fluid.



Suspicious behavior:

- individuals in the act of abandoning a backpack or package, who then hastily depart;
- people showing visible signs of nervousness, such as excessive perspiration;
- people carrying spray bottles or aerosol canisters.

See something? Say something immediately.

- Trust your instincts and report it to the Transit Police.
- Do not confront suspicious individuals by yourself.
- In the event of an unaccompanied backpack or package, do not use your cellular phone until you are 300 feet away.



**Does something seem out of the ordinary?
Call the Transit Police at (617) 222-1212
or notify an MBTA official.**

To report a non-emergency concern call:
1-617-222-8477 (TIPS)
or **1-866-773-8368 (PREVENT)**
(toll free).

Everyday ways to be prepared.

- Make sure your IDs, emergency information and contact numbers are with you at all times.
- Develop a plan for maintaining contact with family members and friends in the event of an incident.
- Pre-determine a location where you will go in the event of an incident, and communicate this information with your family and friends.

